

Paul Maney

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Systems Engineer – Microsoft Certified Professional with enterprise-wide support experience.

Self starter with proven ability to design, implement, and support Windows infrastructures of all sizes. Hands-on experience delivering IT solutions directly to external clients while providing superior customer relationship management skills. Real world project management abilities used to realize strategic organizational goals.

AREAS OF EXPERTISE

Windows Server 2003
Exchange 2003 /2007
Active Directory

Cisco Switch/Router Admin.
Group Policy
DNS, DHCP

Virtualization (VMware)
Terminal Services
BackupExec / CommVault Backup

TECHNICAL PROFICIENCIES

Platforms: Windows Server 2003 / 2000, MS Exchange Server 2003 / 2007, Microsoft SBS, VMWare ESX Server 3.5, Windows 9x/NT/2000/XP/Vista, Mac OS

Networking: Cisco 2950/2960/3700 Series Switches, Cisco 1700/2800/3800 Routers, DHCP, DNS, PPTP/L2TP VPN, ISA Server 2004/2006, MPLS, Fiber MAN, T1, Cable, DSL.

Virtualization: VMware ESX Server 3.5, VMware Server 1.07/2.0.0, Virtual Infrastructure Client 2.5/3.0/3.5, VMware Virtual Center, Experience building and managing production servers, desktops, and VM hosts.

Applications & Tools: Altiris Deployment Server, Microsoft Operations Manager 2005, Microsoft Cluster Services, BackupExec, Symantec Endpoint Protection, Symantec Mail Security for MS Exchange, Symantec Antivirus Corporate Edition, Symantec System Center, MS Group Policy, WSUS 3.0, Encryption Anywhere Disk Encryption, Solarwinds Orion Network Monitoring, HP Insight Manager & RDP, Opsware, Postini Email Security, Surf Control Email Filter, Surf Control Web Filter, Microsoft Visio.

Hardware: HP Blade System, HP Proliant, Cisco Catalyst, Cisco PIX, Compaq DL360, Symantec Mail Gateway, HP Ultrium Tape Backup, EMC Celerra Fiber Channel SAN, CommVault Backup, APC Symmetra 40K, HP Printers, Xerox WorkCentre

Appliances: Cisco ASA, F5 BigIP Cluster & Network Load Balancer, Barracuda Web Filter, APC InfrastruXure Manager, CommVault Backup Array, Bomgar Support Appliance

PROFESSIONAL EXPERIENCE

4/2007 – Present

Network Engineer

CoNetrix

Delivered complete IT consulting solutions to dozens of external clients. Member of an 8 person team providing complete support to a \$1.5 billion bank with 60 branches across two states with a centralized data center. Daily tasks included: maintain 120+ servers including 50+ virtual servers running on a VMware ESX 3.5 hypervisor hosted by a HP Blade server infrastructure; manage AD / Exchange accounts; monitor LAN / WAN circuits for errors and abnormal bandwidth utilization; manage multiple enterprise level SPAM, web filter, and antivirus products; troubleshoot profile/software issues.

KEY ACHIEVEMENTS:

- Solved a chronic server problem that was costing CoNetrix over \$10,000 in lost billable hours.
- Maximized CoNetrix profits by maintaining a 75% billable time average.
- Planned a 800+ user rollout of Microsoft Office 2007 via automated Group Policy software installation.
- Utilized a cloned VMware virtual environment to build streamlined software installation packages to install software on a 34 node production Terminal Server cluster as well as a 6 node Virtual Machine Terminal Server cluster located at a remote disaster recovery facility.
- Oversaw and participated in all major phases of two remote branch installations beginning with the design phase and ending with the testing / documentation phases.

- Implemented a temperature/humidity/voltage environment monitoring system to protect isolated datacenter server rooms as well as all remote UPS systems.
- Constant prioritization of the client tasks in my project queue (usually averaging 20 tasks at once). Superior communication skills were used to coordinate the efficient completion of these tasks.

2/2007 – 4/2007

System Analyst

CompuConcepts

Charged with the task of integrating UML modeling processes into a pre-existing development workflow to efficiently communicate user requirements to software developers employed in overseas countries.

- Realized value-added software features for clients through UML modeling.
- Developed UML models to facilitate business requirements planning and development processes.

7/2003 – 6/2007

Lead Campus Staff Member

InterVarsity Christian Fellowship, USA

Developed a team of leaders to achieve the mission of the national organization through: teamwork, leadership recruitment and training, strategic planning and implementation.

- Trained and managed a team of 20 leaders to achieve preset objectives.
- Participated in long term strategic planning on an organizational level
- PC/Mac/audio-visual support for 12 tri-state (TX, OK, AR) conferences
- Organized, directed, and taught workshops on leadership development
- Designed a web based conference registration system

6/2002 – 5/2003

Webmaster

Texas Tech C.A.S.N.R. Deans Office

Maintained, updated, and grew site content through effective oral and written communication with deans and faculty members. Implemented site redesign to meet the needs of the site's targeted audiences.

- Completed a site redesign resulting in ~40% increase in length of visits
- Restructured content to improve site usability and information access

12/2001 – 12/2002

PC/MAC System Administrator

Texas Tech Dept. of AgEd & Communications

Investigated and resolved all departmental hardware, software, network malfunctions. Administered and maintained Mac lab publishing studio. Administered Mac OS X Server and user accounts. Advised department heads on technology purchasing needs. Strong prioritization and interpersonal skills required.

- Sole technical support for 30+ faculty / staff
- Maintained maximum uptime for 24 system Mac publishing studio
- Mac OS X Server Administration experience

EDUCATION & CREDENTIALS

Microsoft Certified Professional (MCP ID: 5621072)
 Expected MCSE completion date: Spring 2009

BBA., Management Information Systems,
 Texas Tech University; Lubbock, Texas

REFERENCES

References available upon request.